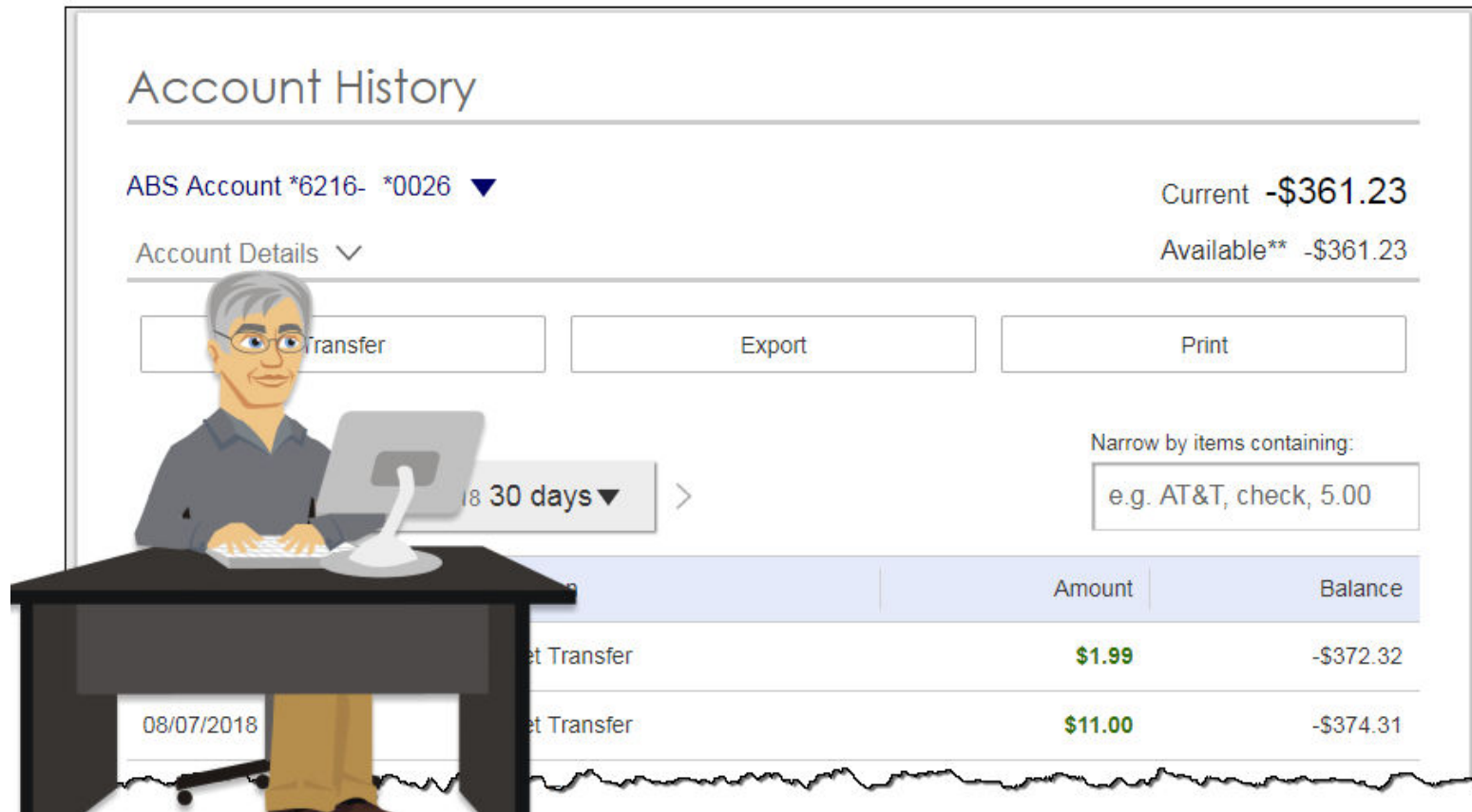


# Account Details

Ben called you earlier and now understands the basics of Web Connect. He's now ready to download transactions. He simply logs into Online Banking and accesses the details screen for his checking account.



The image shows a screenshot of an online banking 'Account History' page. The page title is 'Account History'. Below the title, it displays 'ABS Account \*6216- \*0026' with a dropdown arrow. To the right, the current balance is shown as 'Current -\$361.23' and the available balance as 'Available\*\* -\$361.23'. There are three buttons: 'Transfer', 'Export', and 'Print'. A search filter is set to 'Last 30 days' with a dropdown arrow. A search box contains the text 'e.g. AT&T, check, 5.00'. Below this is a table with columns for 'Amount' and 'Balance'. The table shows two transactions: one for \$1.99 on 08/07/2018 and another for \$11.00 on 08/07/2018, both labeled as 'et Transfer'. The balance after the first transaction is -\$372.32 and after the second is -\$374.31. An illustration of a man with grey hair and glasses sitting at a desk with a computer is overlaid on the left side of the screenshot.

	Amount	Balance
et Transfer	\$1.99	-\$372.32
08/07/2018 et Transfer	\$11.00	-\$374.31

## Export Steps on Account Details

Steps to initiate a download:

1. Select an account on the My Accounts screen.
2. Adjust the date range and/or filter transactions.
3. Click the Export link.
4. Choose the download format.
5. Click Export.

The screenshot shows the 'Account History' page for an 'ABS Account \*6216- \*0026'. The current balance is -\$361.23 and the available balance is -\$361.23. There are buttons for 'Transfer', 'Export', and 'Print'. The 'Export' button is highlighted, and a dialog box is open over it. The dialog box is titled 'Export currently shown transactions' and contains the following text: 'For best results, change the dates and narrow criteria before exporting.' Below this text are four radio button options: 'Excel (.csv)' (selected), 'OFX', 'Quicken (.qfx)', and 'QuickBooks (.qbo)'. At the bottom of the dialog box are two buttons: 'Export' (highlighted with a red box) and 'Cancel'. To the right of the dialog box, there is a section titled 'Narrow by items containing:' with a text input field containing 'e.g. AT&T, check, 5.00'. Below this is a table with two columns: 'Amount' and 'Balance'. The table has two rows of data: the first row shows an amount of \$1.99 and a balance of -\$372.32; the second row shows an amount of \$11.00 and a balance of -\$374.31. The date range is set to 'Jul 24, 2018 - Aug 22, 2018' with a '30 da' filter.

Account History

ABS Account \*6216- \*0026 ▼ Current **-\$361.23**

Account Details ▼ Available\*\* **-\$361.23**

Transfer Export Print

< Jul 24, 2018 - Aug 22, 2018 30 da

Export currently shown transactions

For best results, change the dates and narrow criteria before exporting.

Excel (.csv)

OFX

Quicken (.qfx)

QuickBooks (.qbo)

Export Cancel

Narrow by items containing:

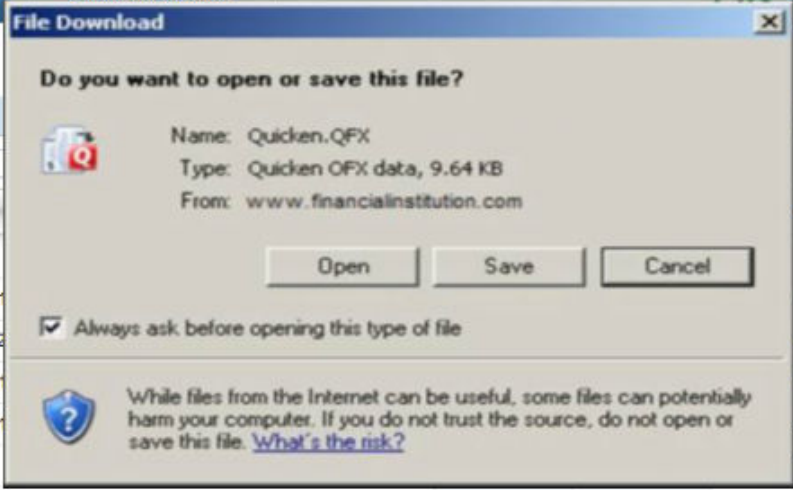
e.g. AT&T, check, 5.00

Amount	Balance
\$1.99	-\$372.32
\$11.00	-\$374.31

# File Download Prompt

Upon clicking Export, Ben may see this File Download prompt; this prompt is controlled by the local machine folder options.

If this prompt is ON, Ben may open or save the file. Open launches the PFM. Save allows Ben to save the file and import it later into his Quicken. If this prompt is OFF, then Quicken or QuickBooks automatically launches.



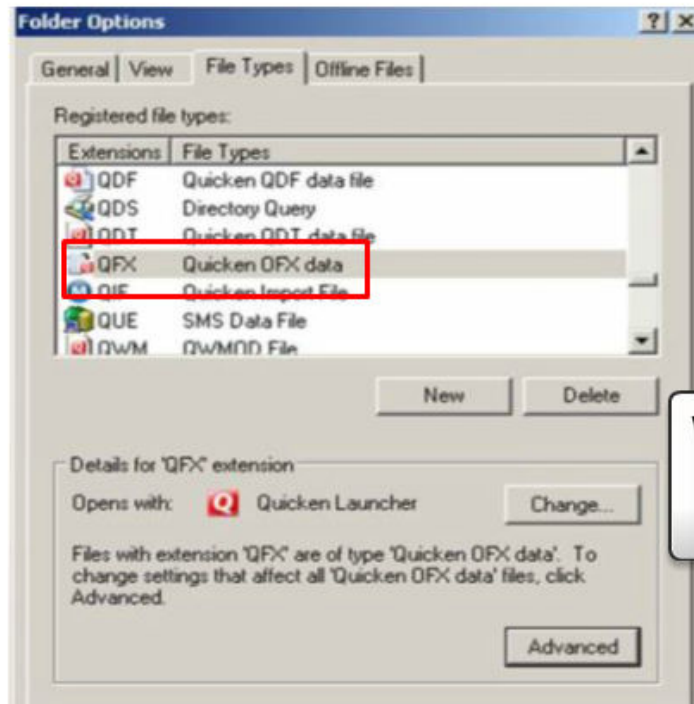
10/29/2010	PREAUTHORIZED CREDIT/MONTHLY REWARDS CASH BACK
10/27/2010	AUTOMATED TRANS CR FR ACC 007-456781 DATE: 10-27-10 TIME :
10/19/2010	AUTOMATED TRANS DB TO ACC 007-456781 DATE: 10-19-10 TIME : 2
10/19/2010	AUTOMATED TRANS CR FR ACC 007-456781 DATE: 10-19-10 TIME :
10/19/2010	AUTOMATED TRANS CR FR ACC 007-456781 DATE: 10-19-10 TIME :
10/14/2010	<a href="#">Check #803</a>
10/14/2010	DEPOSIT

**NOTE:** Uncheck "Always ask before opening this type of file" to turn off this prompt.

## Enable Download Prompt

To activate/deactivate this prompt:

1. Go to the Windows Control Panel > Folder Options > File Types.
2. Highlight QFX or QBO extension.
3. Click Advanced.
4. Check the "Confirm Open After Download" box to enable the prompt, or uncheck to disable.



If Ben ever has a technical issue, it's helpful to provide the QFX file for troubleshooting. Ben would need the prompt in order to save the file.

Why would I need to enable this prompt?

Once the browser and computer settings allow the download to happen, Quicken or QuickBooks opens. The steps within the PFM are covered in the next modules.

The screenshot shows the 'Account History' page for an 'ABS Account \*6216- \*0026'. The current balance is -\$361.23 and the available balance is -\$361.23. The page includes buttons for 'Transfer', 'Export', and 'Print'. A date range selector is set to 'Jul 24, 2018 - Aug 22, 2018 30 days'. A search box for 'Narrow by items containing:' has the text 'e.g. AT&T, check, 5.00'. A table of transactions is displayed with columns for Date, Description, Amount, and Balance. A red arrow points from the 'Amount' column to a yellow dialog box at the bottom of the screen. The dialog box asks 'Do you want to open or save Quicken.qfx from diutrain.com?' and has 'Open', 'Save', and 'Cancel' buttons.

**Account History**

ABS Account \*6216- \*0026 ▼ Current **-\$361.23**

Account Details ▼ Available\*\* **-\$361.23**

Transfer Export Print

< Jul 24, 2018 - Aug 22, 2018 30 days >

Narrow by items containing: e.g. AT&T, check, 5.00

Date ▼	Description	Amount	Balance
08/10/2018	Internet Transfer	\$1.30	-\$372.32
08/07/2018	Internet Transfer	\$11.00	-\$374.31
08/07/2018	Internet Transfer	\$25.00	-\$385.31
08/06/2018	Internet Transfer	\$4.00	-\$389.31
08/06/2018	Internet Transfer	\$0.09	-\$393.40
08/03/2018	Internet Transfer	-\$500.00	-\$414.40

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Do you want to open or save Quicken.qfx from diutrain.com? Open Save ▼ Cancel ×



To learn the user experience in the PFM, visit [fi.intuit.com](http://fi.intuit.com) for training and materials.

The screenshot shows the Intuit OFX Connectivity website. At the top, there is a navigation bar with links for 'Home', 'Why Connect', 'Products', 'Marketing', 'Technical', 'Support', and 'Training'. A search bar and a 'Login' button are also visible. The main content area features a large banner with the headline 'Proven technology for financial institutions connecting to QuickBooks® and Quicken®' and a 'Contact Us' button. Below the banner, there are three columns: 'Why Connect?' with a 'Learn More' button, 'OFX Solutions' with a 'Learn More' button, and 'Get Help' with a 'Learn More' button. A left sidebar contains a 'Highlights' section with links to 'Important Quicken Announcement', 'Direct Connectivity', 'Support Hot Topics', 'Connectivity Methods', 'MSA Newsletter', 'Connectivity Comp', 'How to Get Started', and 'FAQs'. Below this is a 'QuickLinks' section with links to 'FI/SP Monthly Support Call', 'Site Overview', 'FFIEC Guidance (MFA)', 'Auto Launch Program', 'Express Web Connect', 'Become a FI Partner', 'OFX providers', 'OFX Conversion Agreement', and '401(k) Connectivity'. The bottom section of the sidebar is 'Download' with links to 'QuickBooks Software', 'Quicken Software', 'Tools', and 'Company Information'. The final section is 'Support' with links to 'Contact FI Support', 'Support Roadmap', 'Training', 'Cheat Sheet', and 'Conversion Information'.

intuit. OFX Connectivity

Home Why Connect Products Marketing Technical Support Training

Highlights

- ▶ Important Quicken Announcement
- ▶ Direct Connectivity
- ▶ Support Hot Topics
- ▶ Connectivity Methods
- ▶ MSA Newsletter
- ▶ Connectivity Comp
- ▶ How to Get Started
- ▶ FAQs

QuickLinks

- ▶ FI/SP Monthly Support Call
- ▶ Site Overview
- ▶ FFIEC Guidance (MFA)
- ▶ Auto Launch Program
- ▶ Express Web Connect
- ▶ Become a FI Partner
- ▶ OFX providers
- ▶ OFX Conversion Agreement
- ▶ 401(k) Connectivity

Download

- ▶ QuickBooks Software
- ▶ Quicken Software
- ▶ Tools
- ▶ Company Information

Support

- ▶ Contact FI Support
- ▶ Support Roadmap
- ▶ Training
- ▶ Cheat Sheet
- ▶ Conversion Information

Proven technology for financial institutions connecting to QuickBooks® and Quicken®

Contact the OFX Connectivity team

Contact Us >

Why Connect?

Find out more about why your financial institution should connect to America's leading personal and small business software.

Learn More >

OFX Solutions

Get detailed information about the OFX connectivity solutions, Direct Connect and Web Connect: implementation, conversion, resources, tools and more.

Learn More >

Get Help

Intuit is committed to helping our Financial Institution partners get the most from our technical support services.

Learn More >