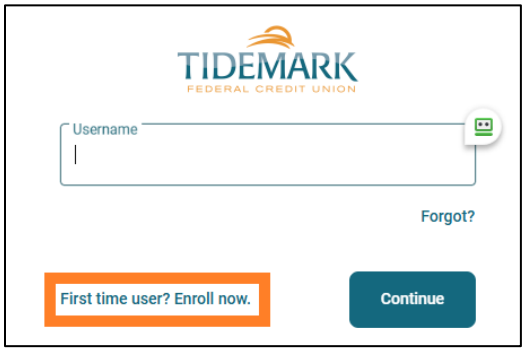
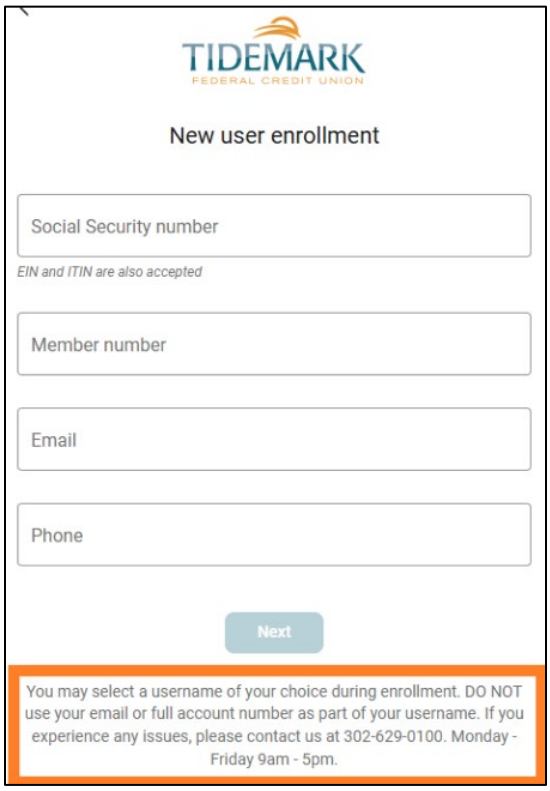
Enroll in Tidemark Digital Banking

1. Select **First time user? Enroll now** on the login screen of online or mobile app.



2. Enter the information requested on the *New User Enrollment Screen*, and then select **Next**.



3. On the *Confirm Email Screen*, enter the verification code sent to your email.

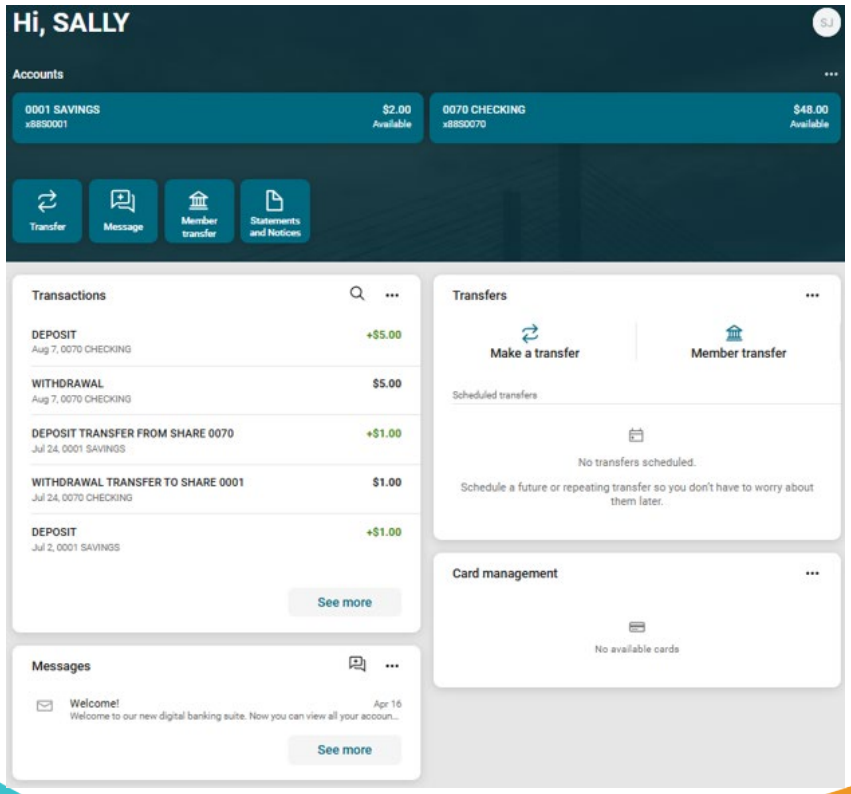
4. Select **Verify**.
   - If the code has expired, is wrong, or does not appear in your email, select **Resend Code** to send a new code.

5. Set up 2-step verification.

- When the *Protect your account with 2-step verification* screen appears, select **Get started**.
- Select an option from the *How do you want to get your codes?* screen.
    - **Voice or text message** - Verification codes are sent to your phone. Please note an international number may not be used for initial validation.
    - **Email** - Verification codes are sent to your inbox.
    - **Authenticator app** - Tidemark can support any authenticator app using either a QR code scan or manual code entry.
    - **FIDO security key** - The FIDO security key is a physical token that connects to the to your computer via USB, Bluetooth, or NFC. This key provides a one-step authentication method, enhancing security by automatically entering the authenticator code without sharing it with anyone, including the member.
- Follow any verification instructions for the selected 2-step verification method.
- Select **Done**.

6. Read the user agreement, and then select **Agree**.

7. Create a username and password by entering information in the **Username** and **Password** fields, and then select **Next**.

- Username and password rules are visible by selecting **Show rules** for either.
- Username may not be an email or an account number.
- Username must begin with a letter and cannot contain special characters.

The *Dashboard* screen for online or mobile banking will appear and display accounts.